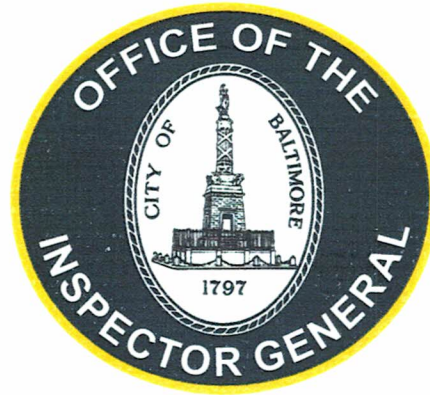


OFFICE OF THE INSPECTOR GENERAL CITY OF BALTIMORE



Isabel Mercedes Cumming
Inspector General

Investigative Report Synopsis

OIG Case # 2018-0847

Issued: October 1, 2018

CITY OF BALTIMORE

CATHERINE E. PUGH, Mayor



OFFICE OF INSPECTOR GENERAL

ISABEL MERCEDES CUMMING, Inspector General
640 City Hall
100 N. Holliday Street
Baltimore, Maryland 21202

October 1, 2018

Dear Citizens of Baltimore City,

The Office of the Inspector General (OIG) conducted an investigation regarding the leak of an internal affairs document to a reporter. What follows is the public synopsis of the Report of Investigation.

The mission of the OIG is to promote accountability, efficiency, and integrity in City government, as well as to investigate fraud, financial waste, and abuse in City government. The OIG investigation determined there were two versions of the report, an original unedited version without signatures and another edited version with official signatures. It was determined by the OIG the report leaked to the press was the original unedited version.

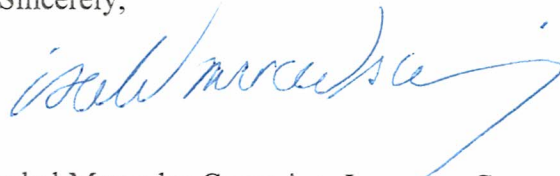
Investigation revealed the original unedited report was on the server of the Internal Affairs division and only limited employees had access. A review of the activity on the BPD servers limited the persons who printed the document at work to two individuals; however, the lack of internal controls on the servers resulted in an inability to determine whether the document had been copied to external media, and if so by whom.

There were several concerns noted regarding the computers and IT security in this investigation. OIG worked with BC-IT to develop the following recommendations listed in the report issued on June 4, 2018:

- The OIG recommended BPD IAD immediately institute procedures and policies that prohibit the use of external mobile media devices such as personal smartphones, USB drives, compact discs (CD), or other peripheral media in areas that process or review confidential information. Prohibiting such devices from confidential areas would provide controls associated with unauthorized copying of confidential data.
- The OIG recommended BPD IAD immediately institute procedures and policies defining the access and controls to their network and confidential investigative data.
- The OIG recommended BPD IAD develop and implement policies regarding accessing personal email accounts on BPD computers within the IAD facilities.
- The OIG recommended BPD IAD institute a process and/or procedure to authorize and historically record individuals utilizing the local printers and capture the non-printing capabilities of multifunctional printers.

The OIG will be following up with BPD to as to the implementation of controls.

Sincerely,

A handwritten signature in blue ink, appearing to read "Isabel Mercedes Cumming". The signature is fluid and cursive, with a long, sweeping tail that extends to the right.

Isabel Mercedes Cumming, Inspector General
Office of the Inspector General

Cc: Hon. Catherine E. Pugh, Mayor of Baltimore City
Hon. Bernard C. Young, President, City Council
Hon. Joan M. Pratt, Baltimore City Comptroller
Honorable Members of the Baltimore City Council
Hon. Andre M. Davis, City Solicitor