

# **OFFICE OF THE INSPECTOR GENERAL**

## **CITY OF BALTIMORE**



**Isabel Mercedes Cumming**  
**Inspector General**

## **Investigative Report Synopsis**

**OIG Case # 23-0023-I**

**Issued: March 9, 2023**



OFFICE OF THE INSPECTOR GENERAL  
Isabel Mercedes Cumming, Inspector General  
City Hall, Suite 635  
100 N. Holliday Street  
Baltimore, MD 21202



March 9, 2023

Dear Citizens of Baltimore City,

The mission of the Office of the Inspector General (OIG) is to promote accountability, efficiency, and integrity in City government, as well as to investigate complaints of fraud, financial waste, and abuse.

During an investigation involving a division within the Department of Transportation (DOT), the OIG found email correspondence from a DOT employee (DOT Employee) that potentially violated the City of Baltimore's (City) Administrative Manual (AM).

Between 2020 and 2022, the DOT Employee sent numerous emails from their City account to an individual not employed by the City (External Recipient). Among the emails analyzed, the OIG found the DOT Employee forwarded and sent emails to the External Recipient containing DOT budget, financial, personnel, and operational information and potentially inappropriate personal correspondence.

The email correspondence occurred when the City's AM-118-1 was the Electronic Communications Policy. The City replaced the Electronic Communications Policy in AM-118-1 with a Technology Acceptable Use Policy that became effective on January 1, 2023. Both policies outline protocols for sensitive and confidential information and personal messages.

The OIG provided the email correspondence to DOT management to determine if the DOT Employee violated AM-118-1. DOT responded to the OIG report, finding that the DOT employee violated their Confidentiality Agreement AM-118-1 and reported that the employee is no longer working with the City.

Sincerely,

Isabel Mercedes Cumming  
Inspector General

CC: Hon. Brandon M. Scott, Mayor of Baltimore City  
Hon. Nick Mosby, Baltimore City Council President  
Hon. Bill Henry, Baltimore City Comptroller  
Honorable Members of the Baltimore City Council  
Hon. Ebony Thompson, Acting Baltimore City Solicitor

**REPORT FRAUD, WASTE AND ABUSE**

HOTLINE: 443-984-3476/800-417-0430 EMAIL: [OIG@BALTIMORECITY.GOV](mailto:OIG@BALTIMORECITY.GOV) WEBSITE: [OIG.BALTIMORECITY.GOV](http://OIG.BALTIMORECITY.GOV)

*This public synopsis is only a summary of a more comprehensive report of investigation submitted to the appropriate City management official*