

Department of General Services
Director Response

Case #20-0017-I



April 20, 2020

Isabel Mercedes Cumming, Inspector General
Baltimore City Hall
100 Holliday Street, Room 640
Baltimore, MD 21202

RE: OIG Case #20-0017-1

Dear Ms. Cumming,

On April 3rd, the Department of General Services (DGS) received a copy of your Report of Investigation on the above referenced Case. The investigate work performed by your team is appreciated, as always. The findings of this investigation complement our own assessment of the need to revisit and strengthen our internal procedures as they pertain to contract procurement, invoice review and other related activities. DGS is in the midst of, and will continue, an intensive re-education of key personnel on matters related to procurement rules and regulations, legal requirements and segregation of duties. In addition to scheduling training for the relevant individuals who play various roles in these processes, we are also in the process of reconfiguring some of the reporting structures.

As we manage the change in leadership at the Fleet Management Division, and with the termination in employment of [REDACTED], we will be taking a very intensive and intentional approach to educate, manage and monitor the individuals with related assigned responsibilities.

Again, thank you for this report. If you have any questions at all, please feel free to call me.

Very respectfully,

Chichi Nyagah-Nash Digitally signed by Chichi Nyagah-Nash
Date: 2020.04.20 16:19:13 -04'00'

Chichi Nyagah-Nash
Director, Department of General Services

Cc: Kimberly Morton, Mayor's Chief of Staff
Dana P. Moore, Acting Baltimore City Solicitor