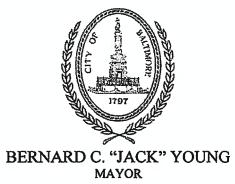
## Mayor Bernard C. "Jack" Young's Response

Case # 20-0017-I



100 Holliday Street, Room 250 Baltimore, Maryland 21202

Jan 6, 2020

Ms. Isabel Mercedes Cumming, Inspector General Office of the Inspector General 100 North Holliday Street, Suite 640 Baltimore, MD 21202

Dear Inspector General Cumming,

Thank you for your 12/10/2019 Management Alert (Case #20-0017-I) with regard to the Bureau of Procurement (BOP) and the Citywide Police Towing Contract. I appreciate your thoroughness in this investigation which has raised valid concerns for me and my Administration. I have thus directed my Chief of Staff to conduct a comprehensive review of their processes, obtain copies of their written Standard Operating Procedures (SOPs), and to work with the Office of the Innovation to assess the effectiveness, efficiency and transparency of the procurement process. Should you have further question, please do not hesitate to contact me.

Sincerely

Bernard Q. "Jack Young

Mayor City of Baltimore