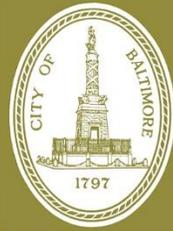


**Department of
General Services Director
Response**

Case # 19-0095-I

CITY OF BALTIMORE

BERNARD C. "JACK" YOUNG, Mayor



DEPARTMENT OF GENERAL SERVICES

Chichi Nyagah-Nash, Director
200 N. Holliday Street, Room 800
Baltimore, Maryland 21202

April 6, 2020

Isabel Mercedes Cumming, Inspector General
Baltimore City Hall
100 Holliday Street, Room 640
Baltimore, MD 21202

RE: OIG Case #19-0095-1

Dear Ms. Cumming,

The Department of General Services (DGS) received a copy of your Report of Investigation on the above referenced Case on March 30, 2020. I thank your team of agents for the work done to investigate the theft of City equipment from one our facilities.

In recent years DGS has invested in upgrading the presence of cameras at our locations, the Pulaski Highway substation being one of them. Following these thefts, we have further integrated use of these cameras into our daily protocols for site control. Additionally, we are making physical improvements to our space at that DOT-managed yard, to better secure equipment that is in our possession for maintenance and repair.

Procedural changes to the way in which we physically account for all assets and in how we manage the transfer of equipment to and from vendor contractors have also been implemented. We feel confident that all these changes combined mitigate the opportunity for similar occurrences in the future.

Again, thank you for this report. If you have any questions at all, please feel free to call me.

Very respectfully,

A handwritten signature in blue ink, appearing to read "Chichi Nyagah-Nash".

Chichi Nyagah-Nash
Director, Department of General Services

Cc: Kimberly Morton, Mayor's Chief of Staff
Dana P. Moore, Acting Baltimore City Solicitor