

FROM	NAME & TITLE	Yvonne Moore, ^{YMM} Interim Director
	AGENCY NAME & ADDRESS	Department of Human Resources 201 E. Baltimore Street, Suite 300
	SUBJECT	IG 111425-110 Report

CITY of
BALTIMORE
MEMO



DATE:
January 12, 2012

TO Mr. David McClintock
Director
Office of Inspector General

The Department of Human Resources has reviewed the aforementioned report and offers the attached comments and points of clarification.

Should you have questions, please do not hesitate to contact Ms. Regina Sorrell, Chief of Employee Benefits at 410-396-7284, or by email: e.regina.sorrell@baltimorecity.gov.



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FROM

NAME & TITLE	E. Regina G. Sorrell, Chief, Employee Benefits
AGENCY NAME & ADDRESS	Department of Human Resources 201 E. Baltimore Street, Baltimore, MD 21202
SUBJECT	OIG Report IG 111425-110

2012
11/12

CITY OF

BALTIMORE

MEMO



Date: January 12, 2012

TO

Yvonne Moore

Gladys Gaskins asked me to review draft report IG 111425-110 dated December 12, 2011 from the Office of the Inspector General (OIG) on her behalf. The following comments are provided.

1. The report states that [REDACTED] owes the City \$21,943.01 for healthcare benefits extended while not in pay status or for which she has not remitted payment. DHR does not agree or disagree with the amount cited in the report since the calculation includes payments for the time [REDACTED] was not in pay status as well the time she was paid but not entitled to pay as determined by the OIG.
2. I was not present for conversations [REDACTED] so I cannot confirm that the report accurately reflects what was discussed. However, it the practice of DHR that once employees are represented by legal counsel, DHR will rely on direction and advise from the City's Law Department on how to proceed with outstanding issues.
3. The report cites approximately \$303,000 in uncollected expenses due to the City for healthcare. DHR would argue that the amount in the report is overstated for the following reasons. A random review of the report shows that the report includes:
 - Expenses for employees deployed in the active duty military. OIG is aware (as the report states) that the City does not terminate healthcare benefits for active duty military families.
 - Invoices issued to retirees who pay on a monthly basis. Many of these invoices were not yet due at the time the report was run and have since been paid.
 - Invoices for expenses miscoded as healthcare that are in fact for other services. We identified two invoices for printing services in our random check of the report.
 - Invoices that were issued in error. For example, invoices issued after the employee's date of termination. This occurs when an agency is late putting the termination date in the system.

